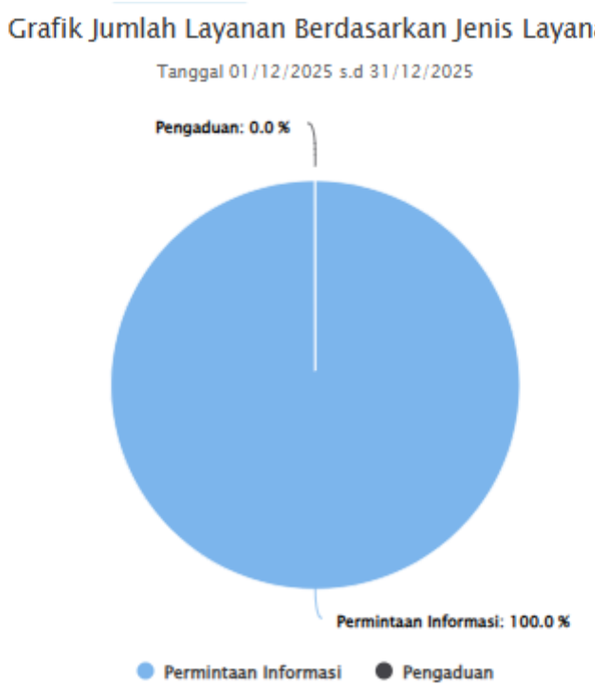
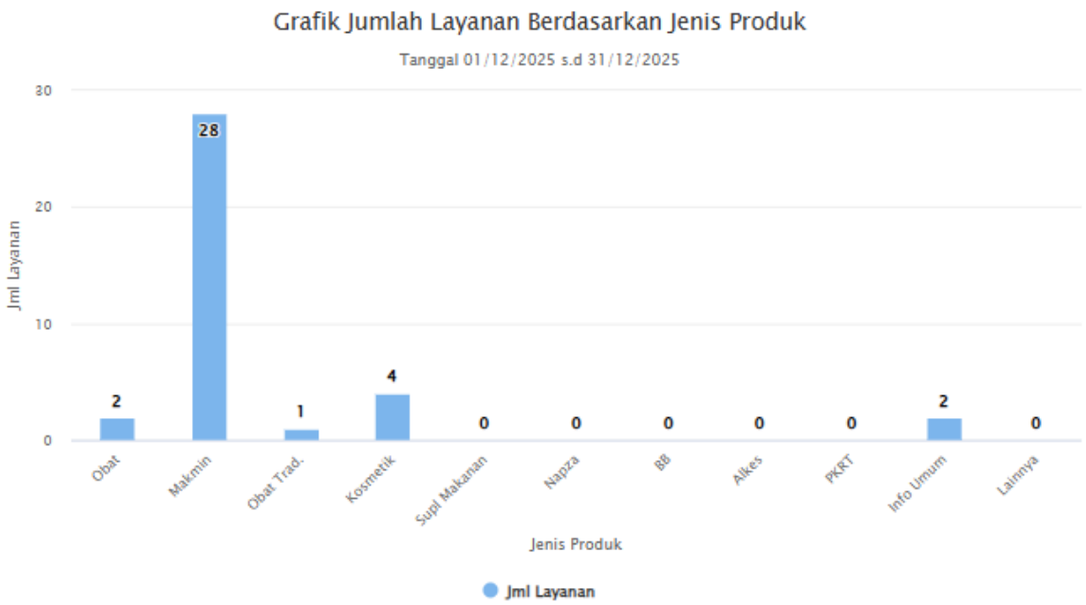
LAPORAN ULPK DENGAN SIMPELLPK BPOM BATAM 2025

Desember 2025

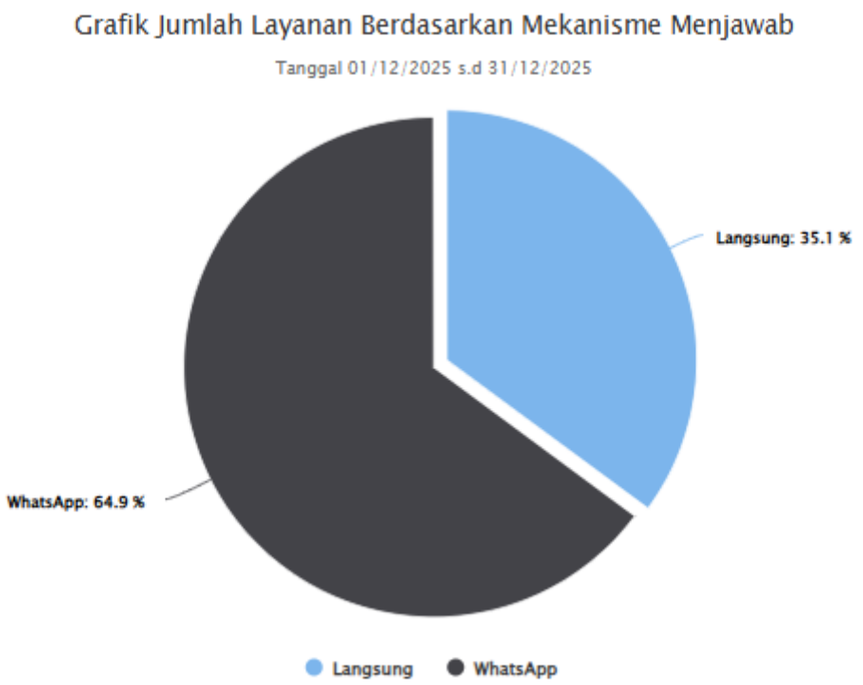
Pada Bulan Desember 2025 jumlah total pelaporan dengan simpellpk adalah 37 pelaporan yang terdiri dari 37 permintaan informasi dan 0 pengaduan.



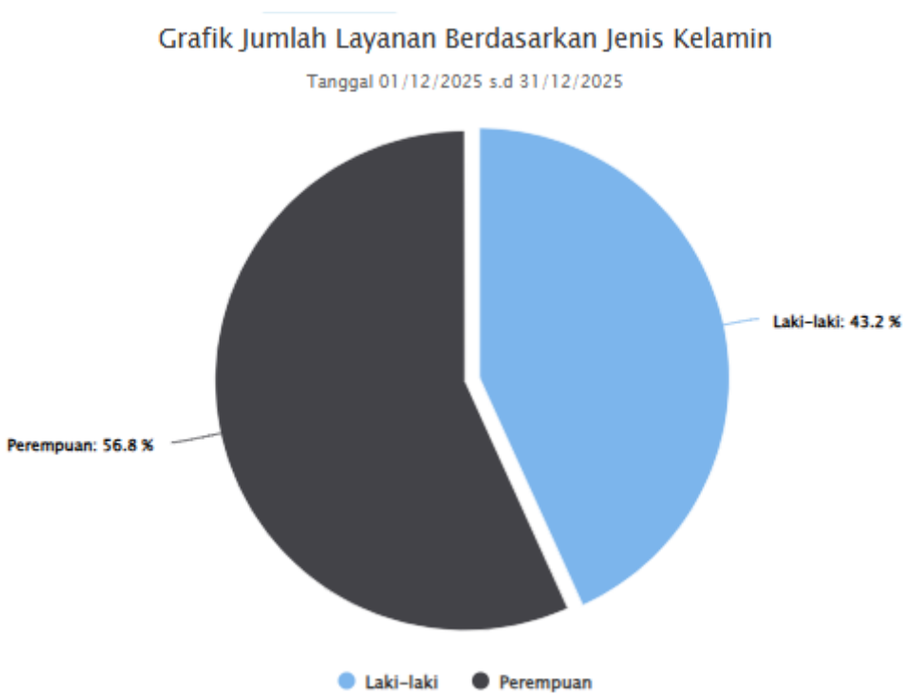
Layanan Informasi dan Pengaduan berdasarkan jenis produk :



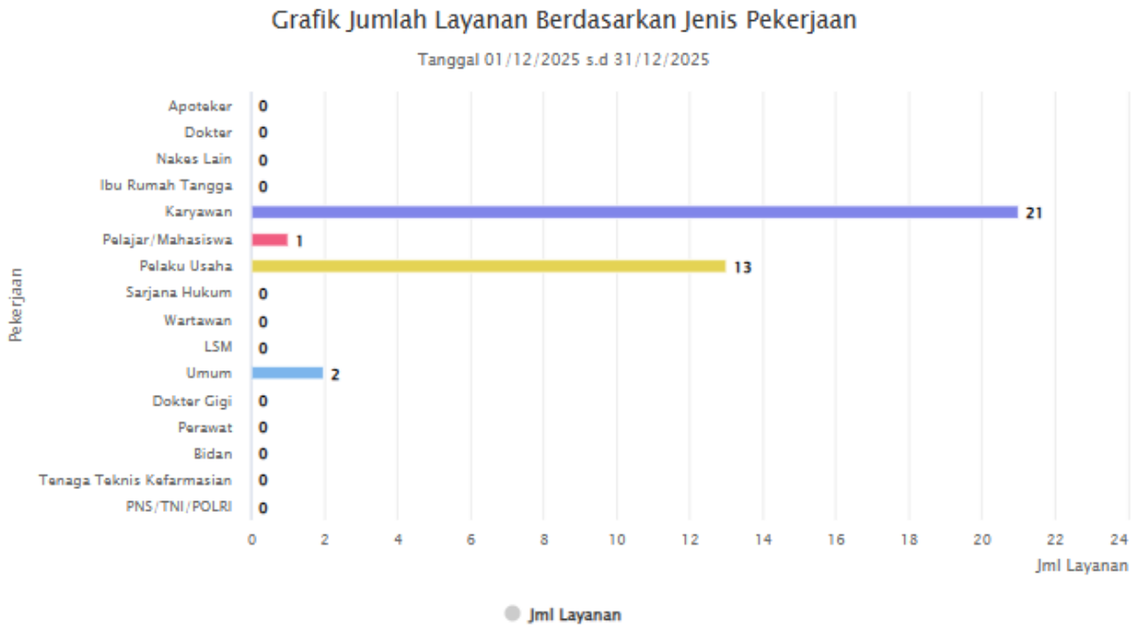
Layanan Informasi dan Pengaduan berdasarkan mekanisme menjawab :



Layanan Informasi dan Pengaduan berdasarkan jenis kelamin pelapor :



Layanan Informasi dan Pengaduan berdasarkan pekerjaan pelapor :



LAPSING BATAM
TANGGAL : 01/12/2025 s.d 31/12/2025

KELOMPOK JENIS KOMODITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Obat	2	5.41%	0	0%	0	0%	2	5.41%
Pangan	28	75.68%	0	0%	0	0%	28	75.68%
Obat Tradisional	1	2.7%	0	0%	0	0%	1	2.7%
Kosmetika	4	10.81%	0	0%	0	0%	4	10.81%
Suplemen Kesehatan	0	0%	0	0%	0	0%	0	0%
Napza	0	0%	0	0%	0	0%	0	0%
Bahan Berbahaya	0	0%	0	0%	0	0%	0	0%
Alat Kesehatan	0	0%	0	0%	0	0%	0	0%
PKRT	0	0%	0	0%	0	0%	0	0%
Info Umum	2	5.41%	0	0%	0	0%	2	5.41%
Lainnya	0	0%	0	0%	0	0%	0	0%
JUMLAH	37	100%	0	0%	0	0%	37	100%

KELOMPOK MEKANISME MENJAWAB

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Email	0	0%	0	0%	0	0%	0	0%
Langsung	12	32.43%	0	0%	0	0%	12	32.43%
Telepon	0	0%	0	0%	0	0%	0	0%
Fax	0	0%	0	0%	0	0%	0	0%
Surat	0	0%	0	0%	0	0%	0	0%
SMS	0	0%	0	0%	0	0%	0	0%
Medsos	0	0%	0	0%	0	0%	0	0%
Mobile	0	0%	0	0%	0	0%	0	0%
Kotak Saran	0	0%	0	0%	0	0%	0	0%
WhatsApp	25	67.57%	0	0%	0	0%	25	67.57%
Aplikasi Lain	0	0%	0	0%	0	0%	0	0%
JUMLAH	37	100%	0	0%	0	0%	37	100%

JENIS PROFESI KONSUMEN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Apoteker	0	0%	0	0%	0	0%	0	0%
Dokter	0	0%	0	0%	0	0%	0	0%
Nakes Lain	0	0%	0	0%	0	0%	0	0%
Ibu Rumah Tangga	0	0%	0	0%	0	0%	0	0%
Karyawan	21	56.76%	0	0%	0	0%	21	56.76%
Pelajar/Mahasiswa	1	2.7%	0	0%	0	0%	1	2.7%
Pelaku Usaha	13	35.14%	0	0%	0	0%	13	35.14%
Sarjana Hukum	0	0%	0	0%	0	0%	0	0%
Wartawan	0	0%	0	0%	0	0%	0	0%
LSM	0	0%	0	0%	0	0%	0	0%
Umum	2	5.41%	0	0%	0	0%	2	5.41%
Dokter Gigi	0	0%	0	0%	0	0%	0	0%
Perawat	0	0%	0	0%	0	0%	0	0%
Bidan	0	0%	0	0%	0	0%	0	0%
Tenaga Teknis Kefarmasian	0	0%	0	0%	0	0%	0	0%
PNS/TNI/POLRI	0	0%	0	0%	0	0%	0	0%
JUMLAH	37	100%	0	0%	0	0%	37	100%

KELOMPOK INFORMASI PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Farmakologi	0	0%	0	0%	0	0%	0	0%
Mutu	1	2.7%	0	0%	0	0%	1	2.7%
Legalitas	32	86.49%	0	0%	0	0%	32	86.49%
Penandaan	0	0%	0	0%	0	0%	0	0%
Informasi lain ttg produk	2	5.41%	0	0%	0	0%	2	5.41%
Info Umum	2	5.41%	0	0%	0	0%	2	5.41%
JUMLAH	37	100%	0	0%	0	0%	37	100%

KELOMPOK FARMAKOLOGI

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Kontraindikasi	0	0%	0	0%	0	0%	0	0%
Efek samping	0	0%	0	0%	0	0%	0	0%
Indikasi/Khasiat/Kegunaan/Manfaat	0	0%	0	0%	0	0%	0	0%
Dosis	0	0%	0	0%	0	0%	0	0%
Interaksi	0	0%	0	0%	0	0%	0	0%
Aturan Pakai	0	0%	0	0%	0	0%	0	0%
Farmakokinetika/farmakodinamika	0	0%	0	0%	0	0%	0	0%
Peringatan	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK MUTU

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Pengujian	0	0%	0	0%	0	0%	0	0%
Cara Penyimpanan	0	0%	0	0%	0	0%	0	0%
Stabilitas	0	0%	0	0%	0	0%	0	0%
Zat Pengawet	0	0%	0	0%	0	0%	0	0%
Zat Pemanis	0	0%	0	0%	0	0%	0	0%
Zat Pewarna	0	0%	0	0%	0	0%	0	0%
BTP Lain	1	100%	0	0%	0	0%	1	100%
Angka Kecukupan Gizi	0	0%	0	0%	0	0%	0	0%
JUMLAH	1	100%	0	0%	0	0%	1	100%

KELOMPOK LEGALITAS

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Proses pendaftaran	22	68.75%	0	0%	0	0%	22	68.75%
Sertifikasi	6	18.75%	0	0%	0	0%	6	18.75%
Inspeksi	3	9.38%	0	0%	0	0%	3	9.38%
Produk Terdaftar	1	3.13%	0	0%	0	0%	1	3.13%
Public Warning	0	0%	0	0%	0	0%	0	0%
Periklanan	0	0%	0	0%	0	0%	0	0%
JUMLAH	32	100%	0	0%	0	0%	32	100%

KELOMPOK PENANDAAN

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Label Halal	0	0%	0	0%	0	0%	0	0%
No. Batch	0	0%	0	0%	0	0%	0	0%
No.Registrasi	0	0%	0	0%	0	0%	0	0%
Tanggal Daluarsa	0	0%	0	0%	0	0%	0	0%
Komposisi	0	0%	0	0%	0	0%	0	0%
Desain kemasan	0	0%	0	0%	0	0%	0	0%
Logo	0	0%	0	0%	0	0%	0	0%
JUMLAH	0	0%	0	0%	0	0%	0	0%

KELOMPOK INFO LAIN TTG PRODUK

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Harga	0	0%	0	0%	0	0%	0	0%
Literatur/Peraturan	1	50%	0	0%	0	0%	1	50%
Produsen/Distributor	1	50%	0	0%	0	0%	1	50%
Brosur/Buletin/Leaflet/Makalah	0	0%	0	0%	0	0%	0	0%
JUMLAH	2	100%	0	0%	0	0%	2	100%

KELOMPOK INFO UMUM

	JML INFORMASI	%	JML PENGADUAN	%	JML SARAN	%	JML TOTAL	%
Management Badan POM	0	0%	0	0%	0	0%	0	0%
Petugas Yanblik	2	100%	0	0%	0	0%	2	100%
JUMLAH	2	100%	0	0%	0	0%	2	100%

Mengetahui
Kepala Balai POM di Batam



Ully Mandasari, S. Farm., Apt., M.H

Batam, 02 Januari 2026
PFM Ahli Madya



Shinta Putri Wisuda, S. Farm., Apt